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The Sundargarh District Central Co-operative Bank Ltd., **SUNDARGARH - 770 001**

Regd. No. 90/SG / Dt.1.6.1955

Memo No- 3179

Date: 04-10-2029

Quotation Call Notice

Invitation of Quotation for Group Personal Accident Insurance Policy including Hospitalisation Expenses for KCC/SHG/JLG customers.

We invite sealed quotations from reputable Insurance Companies for providing Group Personal Accident Insurance Policy to our customers under the Kisan Credit Card (KCC), Self-Help Groups (SHG), and Joint Liability Groups (JLG) Schemes.

Policy Details:

1- Total Number of lives covered:

- KCC Holders :

50,000 50,000

SHG Members JLG Members

10,000

2- Sum Insured: Rs 500000 (Rupees Five lakhs only) per person.

3- Policy Period : One year

4- Coverage: Group Personal Accident Insurance including hospitalization expenses and other related risks.

Quotation Submission:

- 1. Quotations must be submitted on or before 16.10.2024, 5.00 PM, either in person or by Registered Post, addressed to Chief Executive Officer, Sundargarh District Central Co-operative Bank Ltd, Regent Market, Main Road, Dist-Sundargarh, PIN-770001.
- 2. Late Submission will not be entertained.

Evaluation Criteria:

- 1. Premium rates
- 2. Policy terms and conditions
- 3. Claim settlement process
- 4. Insurer's reputation and financial stability
- 5. Additional benefits or features offered

Terms and Conditions:

- 1. The Bank reserves the right to accept or reject any quotation without assigning any reason.
- 2. The Bank may award the work order based on factors other than the lowest quoted price.
- 3. The Insurer must provide a certificate of registration from the Insurance Regulatory and Development Authority of India (IRDA)
- The Policy must comply with all applicable laws and regulations.

Additional Requirements:

- 1. Provide a detailed policy document outlining terms, conditions, and exclusions.
- Specify the Claim Settlement process and timelines.
- 3. Furnish the following claim settlement data for the last three years (2021-22,2022-23,2023-24)
 - (a) Total number of claims received
- (b) Total number of claims settled
- (c) Total amount of claims settled
- (d) Claim settlement ratio (Number of claims settled/ Total claim received)
- (e) Average claim settlement time
- 4. Furnish a certificate of solvency and financial stability.
- 5. Provide contact details of the dedicated claims handler.

Contact Information:

For any clarification or queries, please contact:

Smt Meera Singh, Manager Loans

Sri Ashok Kumar Pasayat, Manager GAD

Sundargarh DCCB Ltd, Mobile no- 8328896487 / 9437116735

Harring as Chief Executive Officer